



LETTERMAN'S

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# TECHNOLOGY SOLUTIONS by Letterman's



Our specialized IT department can provide technology solutions to keep your business running smoothly. We have worked with countless design and construction professionals on similar projects which has given us the experience necessary to address all your network needs.

Contact us today at 800-766-9620 to schedule a **FREE Network Assessment**, which includes an evaluation of your network design and configuration, hardware, applications, network security, and antivirus and spyware protection. Let the professionals at Letterman's help make your business more productive.

## Technology Services

### Computer Workstation Support

Proactive Maintenance Schedule  
Virus & Spyware Cleanup  
System Optimization & Upgrades

### Data and Security Support

Firewall Configuration & Support  
Wireless Network Security  
Data Backup Solutions

### New Hardware Sales

HP Computers & Accessories  
Routers and Switches  
Cisco Firewalls & Security

### Advanced Network Support

Network Design & Support  
LAN and WAN Support  
Router Configuration & Support

### Email Solutions and Support

Exchange Systems Support  
Email & Webmail Configuration  
Spam Solutions

### Contract Support

Flexible Plans  
Remote Monitoring  
Discounted Labor Rates



*Making Our Customers More Productive Is What We Do.*

## Available Service Plans

### PREVENT IT

- **Maintain Monitoring Set**
  - Evaluating Alerts
  - Notify proper contacts in response to alerts
- **Keeping antivirus and antispam definitions current on corporate edition programs.**
- **Applying critical patches to servers (quarterly service).**
- **Evaluate critical server applications.**
- **Annual technology assessment.**
- **24/7 Proactive Monitoring**
  - Environment (power)
  - Available disk space
  - Critical services

**Blocks of time to choose from:**

2 Hours      5 Hours      8 Hours  
 \$245.00 Mth.    \$500.00 Mth.    \$755.00 Mth.

**\*\*Additional hours billed at \$85.00 per hour\*\***

### SIMPLIFY IT

- **Maintain Monitoring Set**
  - Evaluating Alerts
  - Notify proper contacts in response to alerts
- **Keeping antivirus and antispam definitions current on corporate edition programs.**
- **Applying critical patches to servers and workstations (quarterly service).**
- **Evaluate critical server applications.**
- **Assist with managing warranty repairs with vendors.**
- **Complete network & system administration**
- **24/7 Proactive Monitoring**
  - Environment (power)
  - Available disk space
  - Critical services
  - Critical applications
  - Server performance
  - Network performance
- **Network Consulting**
  - Develop IT roadmap to support projected business goals.
  - Assist in development of IT budget.
  - Review network performance.
  - Review work history performed by Letterman's.

**Blocks of time to choose from:**

8 Hours      12 Hours      20 Hours  
 \$780 Mth.      \$1,100 Mth.      \$1,740 Mth.

**\*\*Additional hours billed at \$80.00 per hour\*\***

### Hourly Rates (No Contract)

- Level I Labor      \$90.00 Hour
- Level II Labor     \$135.00 Hour
- After Hour Support \$145.00 Hour
- Remote Support    \$12.50 Per 15 Minutes

[www.lettermans.com](http://www.lettermans.com)